

Minutes of the Meeting of the Spilsby Patient Participation Group

Wednesday 13 July 2016

The Grange, Ashby-by-Partney

Present: Dorothy Dobson (Chair) Stephanie Wroe
Maureen Jarvis Christina Holmes
Jeanette Amaral

Apologies: Ken Wroe Julie Rajput

1. Apologies

Apologies received from Ken and Julie.

2. Minutes of previous meeting

The previous minutes were approved and signed.

3. Matters Arising from the Minutes

Good Neighbour Scheme

We had received an update on the Good Neighbour Scheme from Jeannie Bee. Jeannie had said that the group was now constituted, had a bank account and an action plan. The group consisted of a Chair, a Secretary, a Treasurer, someone responsible for PR/Fundraising and other Committee Members. The group was also looking at a skills matrix to see what skills are lacking and try to recruit more volunteers to fill the gaps. The surgery was sending out a survey with all recall letters and new patient packs to try and raise awareness of the scheme and to attract volunteers and clients. The scheme was moving slowly but wouldn't be operational for a little while yet. The group met once a month at the Spilsby vicarage.

MP Victoria Aitken

Dorothy undertook to try and contact local MP Victoria Aitken. Action

Petition re Pilgrim Hospital Downgrading

Jeanette would post back the hard copies of the petition to the Focus Group through the Surgery.

NAPP Application

It was noted that the NAPP application was being sent off by the Surgery.

4. Mobile Chemotherapy Bus

The committee had received a recent communication from Jason of a statement from Sarah Ward, Macmillian Lead Cancer Nurse saying that the Mobile Chemotherapy Unit now had established service in Grantham every Thursday and that from 8 July 2016 it would be in service in Skegness every Friday and from October 2016 it would be in service in Louth every Tuesday. It also stated that patients that were receiving suitable regimes for MCU delivery and at appropriate stage in their treatment cycle would be identified and offered these options to reduce their travel and improve their experience.

After persevering with this issue, the committee was delighted with this outcome for local patients. Chris said that it was still an item on the ULHT Trust meeting action log and her previous question to them around the status and maintenance of the chemotherapy and radiotherapy equipment still had not been answered so she would raise this again at Monday's ULHT meeting.

Jason also reported that the PPG Chairs meeting had also asked to know what resilience was in place for maintaining service delivery.

5. PPG AGM

It was agreed that this year's AGM would be held at 7pm on Wednesday 5 October 2016 at the Spilsby Surgery. Jeanette would draw up the appropriate notices for display and communication to virtual members.

6. PPG Impact for Surgery and Community of Patients

Chris has wanted this on the agenda to reflect what impact the PPG had had for the Surgery and its patients.

During discussion it was agreed that the following had been and would continue to be positive outcomes of the PPG:

- Jason said that it was important for the Surgery that patients had a voice in their own healthcare
- It was a means of raising awareness to patients of important issues which affected their healthcare
- Chris fed into the ULHT Trustees meeting which was felt to be very important
- Issues were fed out to and received from virtual members thereby again raising awareness of key issues in relation to healthcare
- There was a direct route into the local CCG through the attendance of our Chair, who was currently the Chair of the Coastal PPG Chairs group
- Active perseverance with things like the Mobile Chemotherapy Bus directly benefitted local patients
- Attendance and feeding into other patient-related public meetings

It was agreed that the application to join NAPP would bring more ideas around wider patient participation which the Committee could explore.

At this point a recent email from patient Pat Colley was tabled and all points noted.

7. Surgery Update

Jason reported as follows:

- There would be two new GP registrars from December on a 4 month rotation
- DNAs continued to be an issue. On Monday there had been 7 and Tuesday 6
- The waiting list for routine appointments was currently 3 weeks
- The daily Duty Dr list was sometimes as high as 130 calls per day. These numbers were not sustainable and the Surgery had this currently under review
- There had been no contact from anyone in recent months in connection with the new proposed housing development for Spilsby
- Flu clinics this year would be held in October and November. Jason would circulate the dates to members

- A nurse was leaving the surgery this week but interviews were being held for a replacement
- The £5/head initiative continued to be a success and George currently had 193 patients

It was agreed that we should work on communications around patients thinking about which services to access in relation to their illness and Jeanette undertook to find appropriate NHS leaflets to display on the PPG Board and area of the Surgery website.

It was also noted that there had been a change in the LCHS nursing boundaries with a depleted workforce and this would have serious implications for our patients. Committee to keep a watching brief on this issue.

Jeanette also raised that currently ELDC were in a public consultation over their next 5 year plan which affected housing development within Spilsby and encouraged everyone to feed back into the consultation.

It was noted that the next CCG Public Meeting would be held at The Petwood Hotel on 22 September 2016.

8. Consortium Update

Jason reported that Mr Rambini, new Orthopaedic Consultant Surgeon at the Pilgrim would be doing Level 1 and 2 clinics at Louth Hospital. It was also noted that there had also been a clinical risk visit at Skegness Hospital which had resulted in a glowing report. Any concerns around EMAS should be reported to Dorothy or Jason.

9. Any Other Business

There was no other business

Next Meeting: Wednesday 14 September 2016
Apologies: Maureen