
Spilsby Surgery Patient Participation Group (PPG) Newsletter

February 2017



A Message from your PPG

New Surgery Telephone Number

The Surgery has a new telephone number:

01790 728111

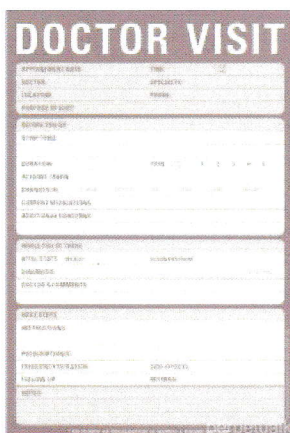
For a short while, if you phone the old number, a message will redirect you to the one above.

Missed Appointments

The following appointments were missed and not cancelled in January:

165

If you can't make your appointment please cancel it. Help us to raise awareness of this so that other patients can see a GP sooner.



What is your PPG involved in?

The PPG has regular communication with other patients, GPs, local health services, the East Lincolnshire CCG, NHS England, ULHT. MPs and local councillors around some of the things which are happening in our area and which will impact on us and affect us in some way.

Some examples are the ELDC Strategic Plan for housing development in Spilsby and the potential impact 600 new homes would have on our local services and the imminent public consultation around the sustainability plans of the NHS and how this impacts on our local health services.

This ensures that our voice as patients is heard and we have some input into the decisions and changes which will ultimately impact on us in our area.

You can read minutes of the PPG meetings on the PPG section of the Surgery Website and we are always looking for patients of the Surgery to join the committee. Contact us through the Surgery Reception or through the website at www.spilsbysurgery.co.uk.

Pharmacy Minor Ailments Service Pilot

Pharmacies throughout Lincolnshire offer this fast and convenient service where you can be assessed and, if required, prescribed medication for a range of minor injuries and ailments by your local pharmacist, instead of going to see your GP or A&E.

To use the Minor Ailments Service you simply need to be registered with a local GP and be able to provide their details to the pharmacy.

Ailments the service can help with include viral symptoms, skin conditions, allergies, sprains and strains, bites and stings, minor infections and general aches and pains. You can also get advice and treatment for many common children's problems like nappy rash, teething pain, colic, worms, verrucae and head lice.

Surgery Parking

Patients are reminded that the parking within the surgery is for Emergency Vehicles, GPs and surgery staff only. Please use the Post Office Lane Car Park. Infirm patients may be dropped off and collected at the door but car drivers should move their cars to the public car park immediately. Thank you for your understanding and assistance in this matter.

Contact your PPG through the Surgery Reception

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