SPILSBY SURGERY

PATIENT PARTICIPATION GROUP NEWSLETTER



MARCH 2018

The provision of vaccinations was discussed at the PPG meeting held on 14 February 2018 and Jason Longstaff, Practice Manager, advised as follows:

Shingles vaccination

'People are eligible for the shingles vaccination if they are 70 years of age, or 79 years of age.

If patients were born in September 1942, i.e. they are 75 years of age, and could have had a vaccination in the last three years and did not, they are eligible.

If they are aged between 72 and 75 years of age they can have the vaccination.'

Pneumonia vaccination

The vaccination for pneumonia is available to all patients aged 65 or over.

At the PPG Meeting held in February 2018 the group was advised that with effect from 1 April 2018 the surgery will no longer be providing their extended hours clinics. Regrettably, this decision has become necessary due to the pressure of work during their core hours (8am to 6.30pm). Therefore, from a clinical safety point of view, the GPs have made a very difficult decision to stop these clinics from **1 April 2018**.

The PPG feel we should be grateful for all the GPs have done and fully understand the situation in which the GPs find themselves and the decision they have made. Their decision as outlined above is supported by the PPG.

From 1 April 2018 GP clinics will be held on Monday to Friday from 8.30am – 6.30pm.



EASTER CLOSURES

The Surgery will be closed on:

Good Friday 30 March 2018
Saturday 31 March 2018
Easter Sunday 1 April 2018
Easter Monday 2 April 2018
and will re-open again on
Tuesday 3 April 2018

PLEASE ORDER YOUR
PRESCRIPTIONS IN GOOD TIME
FOR COLLECTION BY THURSDAY
29 MARCH 2018.

Surgery Staffing Changes

Registrars Dr Olawutosin (Male) and Dr Ojo (Female) will be leaving the Practice on 4 April 2018. Dr Falaju (Male) will be joining the Practice on 4 April 2018 for four months.

We are very fortunate that the Surgery has the status as a training practice, giving us the opportunity to raise the profile of General Practice and securing GPs for the future.

We are very pleased to report that the Community Parkinson's Nurse has been made a permanent position.

SYSTMONLINE

SystmOnline is the mechanism by which you can order your prescriptions or book an appointment over the internet. Patients are welcome to collect a form from Reception for completion and return to enable them to use Systmonline. Patients will be provided with individual logins. This system is very efficient and effective and saves patients much time as it only takes a few minutes to access the site and deal with whichever matter needs dealing with.

Missed Appointments - DNAs

The number of appointments 'lost' in January 2018 was 135: 124 patients failed to attend their appointments and had not cancelled them. Nine of the patients failed to attend two appointments, and one patient failed to attend three appointments. Unfortunately the number of DNAs (Did Not Attend) had been more than in December 2017 and our New Year target of aiming to have a continuous downward trend of "missed appointments" has not materialised.

If anyone has any ideas as to how we can reduce the number of DNAs, please share them with a PPG Committee Member. Virtual Members can email the PPG direct with any suggestions.