

**Minutes of the Meeting of the Spilsby Patient Participation Group
Wednesday 13 February 2019
At The Surgery, Spilsby**

Present:	Dorothy Dobson	(DD)
	Chris Holmes	(CH)
	Maureen Jarvis	(MJ)
	Jason Longstaff	(JL)
	Julie Rajpit	(JR)
	Pam Lancaster	(PL)
	Jane Strunin	(JS)
	Gill Clark	(GC)
	Bill Rose	(BR)

1. Apologies: None

2. Minutes of previous meeting

The previous minutes were approved as a true record and signed.

3. Matters Arising from the Minutes

JL responded to the following queries:

Parkinson Nurse – no further information.

Minor injuries service – picked up by 111 or patients are being diverted via GP triage

Acute Services Review – There is a query of which Primary/Secondary Care know nothing about. The next Patient Council Meeting is scheduled for 27 February 2019 and CH will feedback any further information at the PPG Meeting on 13 March 2019. **(Action: CH)**

RESPECT – JL issued leaflets to the members and these will also be available for patients in the surgery tomorrow.

There has been an improvement in patients receiving their cytology results and currently within six to eight weeks. One patient recently received her result in two weeks.

Interviews for the Chief Executive to Lincs CCG are to be held in the near future – one post to cover Lincolnshire. There is a desire to keep GP involvement in the Skegness/Coastal Level. GPs are generally involved for three years and then have to be replaced. NHS (Lincs) will be involved in the interview process.

It was reported that the improvement in the dispensary at the surgery continues.

4. Primary Care Development

JL informed the meeting that the 'buzz word' at the moment is networks; i.e. a group of practices working together on a particular area, e.g. INR. There is funding available and a specification has to be submitted. There is a meeting scheduled for 7 March 2019 following the local Executive Meeting with Practices to decide how to move this forward. This item to be discussed again at the PPG meeting on 13 March 2019. **(MJ Agenda item)**

5. Update on new development/surgery

This matter is still under discussion with ELDC/developers/architects/builders/funding agents – JL reported that some progress is being made.

6. PPG Chairs' Meeting update

The next meeting is scheduled for 26 February 2019 and DD will feedback information to the PPG meeting on 13 March 2019. **(Action: DD)**

7. Surgery Update inc DNA figures

The DNA figures for January/February/March 2019 will be included in local magazines in May 2019. JL to provide figures to CH/GC/JS. The Royal College has recently issued a report regarding DNAs nationally and stated that these cost the NHS in the region of £216,000,000 per annum. JL reported that the Spilsby Surgery loses 150 appointments each week.

Dr Aneyo (female) joined the Practice at the start of February 2019 for six months. She is a first year Registrar and would normally return for a year as a year 3. The other two Registrars have settled in and are doing well.

The paramedics are still working with the Practice.

8. Review of Terms of Reference

These were discussed and some amendments made. Further discussion to take place at the PPG meeting on 13 March 2019. **(MJ Agenda item)**

9. HWL & PPG Roadshow

The HWL & PPG Roadshow Meeting is to take place on 21 March 2019 – this is listed as "A planning meeting for key patient messages". Details issued to PPG members, who will contact Oonagh Quinn if they wish to attend the meeting in Swineshead.

10. Flash Glucose Monitoring Devices

A committee member asked JL how many Type 1 Diabetics at the practice and JL replied over 100. JL was unaware of any patients having a monitoring device. JL to look into this matter and will discuss at the meeting on 13 March 2019.

(Action: JL)

11. Any other business

The Red Cross carried out a survey a year ago to review the number of falls of older and vulnerable patients after discharge from hospital. It was stated the hospitals should be satisfied that a patient is fit enough to return home and if necessary a home check should be carried out prior to discharge – this is a matter for the hospital to arrange with Social Care, and is not a Primary Care responsibility.

Concern regarding a patient's appointment with a consultant being cancelled the day before the appointment stating that the patient had cancelled it. This was not the case and the appointment was then reinstated.

There is still a major concern regarding ear irrigation appointments. The meeting was informed that a patient had an appointment cancelled in January 2019 because there would not be a consultant in the clinic but the patient was unaware they needed to see a consultant! CH has previously raised concerns regarding audiology with the Patient Council and as no further information has been received she will raise "bundled services" – which include ear irrigation – again. **(Action: CH)**

The information issued regarding Skegness Hospital X-Ray opening hours is incorrect -JL to check this.

There is a meeting arranged by SOS Pilgrim – Working together and listening to Skegness – scheduled for 19 February 2019 at The Storehouse in Skegness, from 1.30pm – 4.30pm. JL to arrange for this information to be circulated to patients.

The PPG send their condolences to Stephanie Wroe following the recent death of her husband Ken (former PPG Committee Member.)

The meeting closed at 9.00pm.

The next meeting is scheduled for Wednesday 13 March 2019 at 7.00pm.

MAJ/140219