

**Minutes of the Meeting of the Spilsby Patient Participation Group  
Wednesday 10 April 2019  
At The Surgery, Spilsby**

<b>Present:</b>	Dorothy Dobson	(DD)
	Chris Holmes	(CH)
	Maureen Jarvis	(MJ)
	Jason Longstaff	(JL)
	Jane Strunin	(JS)
	Bill Rose	(BR)
	Gill Clark	(GC)
	Julie Rajput	(JR)
	Pam Lancaster	(PM)

**1. Apologies**

No apologies – all committee members were present.

**2. Minutes of previous meeting**

The previous Minutes were approved as a true record and signed.

**3. Matters Arising from the Minutes**

If anyone is interested in giving their views on the NHS Long Term Plan they can take part in an on-line survey: <https://www.engage.england.nhs.uk/survey/nhs-long-term-plan-legislation/>.

JS recently attended a Healthy Conversation event and stated that there were a lot of stalls but not a lot of consultation taking place. It was felt that if these meetings were meant to be for consultation then the policy makers should be present.

CH reported that the next Paediatric Meeting is due to take place at The Pilgrim Hospital, Boston, on 18 July 2019.

**4. Update on new development/surgery**

No further update since the PPG Meeting on 13 February 2019.

There was some discussion regarding the funding of management positions within the CCG – it is possible that further information could be sought via FOI.

## **5. PPG Chairs' Meeting update**

No Minutes from the meeting held on 26 February 2019 have been received. This item will be an agenda item for the PPG Meeting scheduled for 8 May 2019.

## **6. Surgery Update**

JL reported that after much communication the Practice has been asked to continue with INR for the foreseeable future. The Partners of the Practice have asked JL to pass on their thanks to DD for her support of them in dealing with this matter as Chair of the PPG.

'Bundled Services' are back up and running with effect from 1 April 2019.

Dr Savory is the new Clinical Lead of the Skegness and Coast locality (CCG).

Rachel Wren joined the Practice on 25 March 2019 to undertake her GP Nurse Programme. She already has seven years' experience as a qualified nurse and will be with the Practice until November 2019.

The price of prescriptions has risen to £9.00 per item. It is more economical for patients who are under the age of 60 to pay either a three monthly or annual fee as neither of these fees have increased. Three month fee = £29.10 and annual fee = £104.00. (Please see attached leaflet which is available from the surgery.)

## **7. Carers' Award Scheme**

This matter is in abeyance at the present time.

## **8. Any other business**

It was felt that some of the information emailed out from Nikki Pepper, LECCG, is rather late, i.e. very near or past the dates of scheduled events.

JS attended a Health Watch Meeting – most of the attenders were Chairs of PPGs but it was not a very useful meeting.

JS asked JL if the Practice had any patients who were travellers and JL reported there were none.

There is an Armed Service Covenant in place at the Practice.

Representatives from Health Watch would like to come into the surgery on 14 June 2019 to carry out a survey with patients. As this date falls within PPG Week JL will ask them to re-schedule. **(Action: JL)**

PPG week 10 - 14 June 2019 will be covered as follows:

Monday 10 June 2019	10am – noon	JR	2.00pm – 4.00pm	DD/MJ
Friday 14 June 2019	10am – noon	GC	2.00pm – 4.00pm	JS

CH and MJ will meet at the Surgery at 1.00pm on Friday 7 June 2019 to prepare the PPG board and collate leaflets.

The meeting was advised that the bollard in the Surgery car park is normally up to prevent people driving their cars through the Surgery site.

GC reported that several patients have complained about not receiving appointment letters from the hospital. In one case an oncologist telephoned a patient to say that they had not turned up for their appointment when in fact the patient had not been given any details of an appointment. The Practice has written to the CQC regarding these issues. If patients have these problems they can contact PALS to make a complaint.

The meeting closed at 8.20pm.

The next meeting is scheduled for Wednesday 8 May 2019 at 7.00pm.

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