

**Minutes of the Meeting of the Spilsby Patient Participation Group
Wednesday 8 May 2019
At The Surgery, Spilsby**

Present: Dorothy Dobson (DD)
Chris Holmes (CH)
Maureen Jarvis (MJ)
Jason Longstaff (JL)
Jane Strunin (JS)
Bill Rose (BR)
Julie Rajput (JR)
Pam Lancaster (PM)

1. Apologies: Gill Clark (GC)

2. Minutes of previous meeting

The previous Minutes were approved as a true record and signed.

3. Matters Arising from the Minutes

It was suggested that it would be a good idea for policy makers to attend the consultation meetings, i.e. Healthy Conversation.

No further information has been received by CH regarding paediatric services – the next meeting is scheduled for 18 July 2019.

DD has still not received any minutes from the PPG Chairs' Meeting which was held on 26 February 2019. The 28 April 2019 Meeting had been cancelled. The next meeting should be held later this month following the Practice Managers' Meeting.

JS suggested that it would be a good idea to put a note in the Parish Magazines regarding the Prescription Prepayment Certificate (PPPC). MJ to forward information to JS. PPC application forms are available to patients at the surgery and will also be available from members of the PPG during PPG Week from 10 – 14 June 2019.

It was agreed that letters regarding hospital appointments appear to be a national concern/problem.

CH informed the meeting that she is still a Trust Member on the ULHT and stated that meetings are not held very regularly. DD to raise the matter regarding agendas for the ULHT Meetings at the next PPG Chairs' Meeting and ask for this to be treated as an FOI matter.

4. Update on new development/surgery

JL reported that a meeting has taken place with John Turner, the new Chief Executive of the CCG, regarding this matter. Mr Turner has agreed to write to the ELDC outlining the support of the CCG for the new surgery. There was some discussion regarding the size of the new surgery and in the meantime an FOI request has been put forward to see how the calculations are worked out regarding the size of the building.

5. PPG Chairs' Meeting update

DD unable to update committee members as no Minutes from the meeting held on 26 February 2019 have been received.

6. Surgery Update

JL reported that Dr Powell (Registrar) and Dr Hansford (GP) are absent through illness at the present time. Dr Aneyo will be with the Practice until August 2019 and Dr Simpson until December 2019.

MJ suggested it might be a good idea to have an 'ID Board' in the surgery so patients can easily recognise the person who calls them through for their appointments.

Rachel Wren who is undertaking the GP Nurse Programme has settled in well.

An Agency Nurse will be working one day a week for the time being.

COPC Clinics are being held.

7. Any other business

JS asked if there is any psychological back up for diabetic patients and informed the meeting that an AIPT Group is visiting some surgeries – they have not yet approached the Spilsby Surgery. AIPT carry out 1:1 treatments (mainly talking) and it is understood that some patients have benefited from their assistance. They can also help diabetic patients who suffer from anxiety and depression, and also anger bouts. This is a free service. JS will share her information with JL. There is not a Diabetic Support Group at the Surgery although there is a pre-diabetic service available. JL to investigate this matter. (Action: JL)

The meeting closed at 8.00pm.

The next meeting is scheduled for Wednesday 12 June 2019 at 7.00pm.

MAJ/090519