

**Minutes of the Meeting of the Spilsby Patient Participation Group
Wednesday 10 July 2019
At The Surgery, Spilsby**

Present: Dorothy Dobson (DD)
Maureen Jarvis (MJ)
Jason Longstaff (JL)
Jane Strunin (JS)
Gill Clark (GC)
Pam Lancaster (PM)

1. Apologies: Chris Holmes (CH)
Bill Rose (BR)
Julie Rajput (JR) Absent from meeting

2. Minutes of previous meeting

The previous Minutes were approved as a true record and signed.

3. Matters Arising from the Minutes

JS had attended the Healthy Listening Clinic held on 5 June 2019 in Horncastle where there were three members of staff from Lincolnshire East CCG present – Nikki Pepper (Engagement Manager), Sonia Currier (Lead Nurse for Quality and Safety) and Mickaela Crane(Locality Manager). They spoke in person to 23 patients registered at Horncastle Medical Practice and two patients who were not registered at Horncastle Medical Practice. Three patients who were patients at Horncastle Medical Group completed their on-line survey.

JS shared information re support for diabetic patients and JL will contact patients concerned. (Action: JL)

4. Update on new development/surgery

JL advised the meeting that some progress has been made over recent weeks. John Turner, Chief Executive of Lincs CCG, has arranged for a lady who is looking after estate development to work with the surgery. She has been involved in various building projects and will be a great help. There was a meeting with the developers last week re progression of the development and they are on track to submit planning in the autumn. Discussion has taken place as to what functions will be required in the new building, and further meetings are scheduled.

5. Surgery Update

JL advised the meeting of the following:

Dr Simpson is moving on to the practice at Old Leake
Dr Powell is moving on to The Deepings Surgery
Dr Diacoesku (Female) is joining the practice on 7 August 2019 for four months
Dr Ojo (Female) is returning to the practice on 7 August 2019 until the end of October 2019.

Extended Hours has started again because GP contracts have changed. GPs will be holding extended hours appointments in the mornings on the day on which they are on call: 1 x 15 minute appointment at 7.30am and 1 x 15 appointment at 7.45am, then GP on call until 6.30pm. This will take place Monday, Tuesday, Thursday and Friday.

A Health Care Assistant (HCA) will offer 3 x 10 minute appointments on the same days.

The meeting was informed that Dr Hansford has given birth to a baby boy and Catherine Constantine (Nurse) has given birth to a baby girl.

A Social Prescriber will be at the practice on a Thursday afternoon and can direct patients to services which are not clinical. Patients are referred by their GP to the Social Prescriber who will work with them for 12 weeks.

Chaplaincy support still in place once a week.

Advance Notice: Flu Clinics will be held on 14 September 2019 (all day) for those patients who are 65 and over, and on 5 October 2019 for those patients who are 64 and under. Appointments can be made nearer the time. This information will be shared on Skendleby Facebook page and local magazines.

Some concern re time to get appointments and number of appointments available on line.

The local pharmacy now sends a text message to patients when their prescriptions are ready for collection.

A representative from Health Watch visited the Practice on 15 July 2019 and spoke to patients in the waiting area.

JL advised the meeting that regrettably the Paramedic Pilot will be ending at the end of July 2019 due to lack of funding.

6. Feedback from PPG Chairs' Meeting held on 25 June 2019

DD advised the meeting that there appears to be a new raft of staff within the organisation and it would be a good idea to meet them all. DD has arranged to

meet a member of the CCG staff at the locality office in Skegness to discuss the matter further.

7. Healthwatch Update

JS had attended a Public & Provider Network Meeting today where Personal Health Care Budgets were discussed. It appears that 214 patients in Lincolnshire receive this budget, and some 990 patients actually qualify for it. The Local Authority is in charge of the social side and the CCG is in charge of the health side.

8. Feedback from PPG Awareness Week

Some patients requested information leaflets on Parkinsons, Arthritis, Neuro Muscular conditions etc and JL/MJ will try to source these so they can be on display in the Surgery. They will also try to find information on local organisation who may be able to offer support to patients.

GC spoke to quite a few patients about waiting times for appointments especially when they had been told by their doctor to make an appointment for four weeks' time and no appointments available. Several patients signed up to make appointments and order prescriptions on line.

9. Date of AGM

The date of the AGM will be Wednesday 9 October 2019 at 7.00pm. JL will ask Tim Jackson to display information on the screen in the surgery and also on the website. JL gave his apologies for this meeting and Maddie Marchbank will attend in his place.

10. Any other business

JS had read an article in local magazine re GP Services/Primary Care Hubs being able to carry out low level operations. This is totally wrong and JL to contact the CCG regarding this matter.

GC received a booklet from a Parish Council containing an incorrect telephone number for the Grace Swan Clinic.

The meeting closed at 9.20pm.

The next meeting is scheduled for Wednesday 11 September 2019 at 7.00pm.

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