

**Minutes of the Meeting of the Spilsby Patient Participation Group**  
**Wednesday 14 September 2016**  
**The Grange, Ashby-by-Partney**

Present:                    Dorothy Dobson (Chair)                    Stephanie Wroe  
                                  Maureen Jarvis                                Christina Holmes  
                                  Jeanette Amaral                                Julie Rajput  
                                  Jason Longstaff

Apologies:                Ken Wroe

**1. Apologies**

Apologies received from Ken.

**2. Minutes of previous meeting**

The previous minutes were approved and signed.

**3. Matters Arising from the Minutes**

**Good Neighbour Scheme**

A recent event had been held at The Franklin Hall to progress the scheme and was well attended by both people wanting to offer assistance and those who might want some help. The only Surgery involvement was through Jeannie Bee until she retired this December. Contact with the Group could be made via Father Peter Coates of the Spilsby Anglican Church.

**MP Victoria Aitken**

Dorothy was progressing communication with local MP Victoria Aitken through some local contacts.

It was noted from Jason that a patient in our constituency had recently written to her about the closure of services at the Pilgrim Hospital after having seen news of the petition on our display board in the Surgery. Mrs Aitken had contacted ULHT which in turn contacted the CCG and the CCG contacted the Surgery. The Surgery had pointed out to them that the information was part of the PPG's information to patients. However, the Surgery hope to meet her soon to discuss the challenges our patients are facing.

## **Petition Re Pilgrim Hospital Downgrading**

It was noted that hard copies of the petitions displayed in various places had been sent to the Boston Focus Group which had organised the petition.

### **4. Mobile Chemotherapy Bus**

Chris reported that she had seen the bus at Skegness Hospital most Fridays although it hadn't been there last Friday. Dorothy had asked at today's consortium meeting that this should be monitored as there was a concern amongst this committee that there should be enough resilience to overcome any winter-related issues. Dorothy had also mentioned at the meeting that it might be helpful for ULHT to undertake a feasibility study before accepting charitable resources in the future. As far as we were aware it was on schedule to start going to Louth in October.

### **5. AGM Arrangements**

It was noted that there had been no nominations so far to stand as a PPG committee member. Jeanette would write to the virtual members to see if anyone wanted to join and send something to Tim to pop onto the waiting room TV. The AGM would be held on Wednesday 5 October 2016 at 7pm at the Spilsby Surgery. The agenda would be the same as previous years to include the Secretary's report, Chair's remarks and a statement from one of the Surgery's Doctors. Jeanette to circulate the agenda.

At this point Stephanie said that both Ken and her would be standing down from the committee. Dorothy thanked Steph for everything they had done for the PPG since its inception.

### **6. NAPP**

Jeanette confirmed that membership of NAPP had been progressed and tabled various leaflets and documents which had been sent. Jason would copy these for all committee members. Jeanette said that there were some helpful suggestions for communicating with patients including an electronic survey. It was agreed that Jeanette would prepare a draft survey of questions for circulation.

## **7. Surgery Update**

Jason reported as follows:

- The APM of the East Lincolnshire CCG was being held on 22 September at 2pm at The Golf Hotel, Woodhall Spa. Chris would be attending.
- The Patient Council would be held on 29 September at the Golf Hotel, Woodhall Spa, at 1pm. It was noted that it was difficult for members who worked to sometimes take the time off during the day to attend these meetings
- There was currently a vacancy for a practice nurse but there was an agency nurse in the interim
- Carly Wright had started her practice nurse degree
- There were some long term sickness issues at the Surgery which were causing some problems. Jason was hoping to get a possible bank dispenser soon
- Dr Kuttapan was expected to start on a full time basis at the Surgery from 1 November once her registrar status had ended
- Flu Clinics were 15 October and 12 November. Storm would be providing refreshments on 15<sup>th</sup> and the Scouts on the 12<sup>th</sup>. Julie and Dorothy would man the PPG stand on 15<sup>th</sup> and Jeanette would do 12<sup>th</sup>.
- He understood that the Parkinson's Nurse had recently left her post but would find out more detail for the next meeting

Dorothy asked Jason to pass on our thanks to everyone at the Surgery who had been helping to cover the current absences.

## **8. Consortium Update**

Dorothy said that at today's meeting she had raised with the group the issue of monitoring the resilience of the Chemo Bus and the issues surrounding community nursing currently in our area.

## **9. Any Other Business**

### **Some Perceptions At Surgery**

Steph said that she had been in the Surgery one day this week and in the waiting room there had been only two people, her and another patient. This other patient had mentioned to her that Dr O'Kelly could not have been busy that day as there was no-one in the waiting room. Steph had explained to this

patient that what happened in the waiting room was absolutely not a reflection of how busy clinicians were or weren't. If he had been the Duty Doctor that day, for example, amongst other things, he could have made up to 120 calls to patients.

### **Community Nursing**

Jason explained that the Surgery was in communication with LCHS over the problems associated with community nursing in the area and the impact this was having on our patients. It was noted that it was currently taking around 4 weeks for a Doppler test. Any concerns from patients around this should be reported to the Surgery.

**Next Meeting:      AGM Wednesday 5 October 2016**  
**PPG Committee Meeting Wednesday 9 November 2016**