



# SPILSBY SURGERY

- CARE AS INDIVIDUAL AS YOU ARE -

The Surgery  
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## GDPR – PRIVACY NOTICE FOR CHILDREN

### What is a Privacy Notice?

A privacy notice helps us to tell you how we use the information we hold about you, like your name, address, date of birth and all of the notes the doctor or nurse makes about you in your healthcare record.

### Why does the surgery need one?

Spilsby Surgery needs a privacy notice to make sure it meets the legal requirements which are written in a new document called the General Data Protection Regulation (or GDPR for short).

### What is the GDPR?

The GDPR is a new document that helps us keep the information about you secure. It's new and was introduced on the 25th May 2018, making sure that your doctor, nurse and all of our other staff at the practice follow the rules and keep your information safe.

### How do you know about our Privacy Notice?

We have lots of information about privacy on our website, telling you how we use the information we have about you. We can also provide you with written information if you would prefer.

### What information will the surgery be collecting about you?

Don't worry; we only collect the information we need to help us keep you healthy – such as your name, address, information about your parents or guardians, records of appointments, visits, telephone calls, your health record, treatment and medicines, test results, X-rays and any other information to enable us to care for you.

## **How does the surgery use your information?**

Your information is taken to help us provide your care. But we might need to share this information with other medical teams, such as hospitals, if you need to be seen by a special doctor or sent for an X-ray. Your doctor's surgery may be asked to help with exciting medical research; but don't worry, we will always ask you, or your parents or adults with parental responsibility, if it's okay to share your information.

## **How do we keep your information private?**

Well, your doctor's surgery knows that it is very important to protect the information we have about you. We make sure we follow the rules that are written in the GDPR and other important rule books.

## **What if I've got a long-term medical problem?**

If you have a long-term medical problem then we know it is important to make sure your information is shared with other healthcare workers to help them help you, making sure you get the care you need when you need it!

## **What information does Spilsby Surgery share?**

All of our patients, no matter what their age, can say that they either want or don't want to share their information. If you're under 16 this is something which your parents or adults with parental responsibility will decide with you. You can get more information from a member of staff at the surgery, who can also explain what this means to you.

## **How do I access my records?**

Remember we told you about the GDPR? Well, if you want to see what is written about you, you have a right to access the information we hold about you, but you will need to complete a Subject Access Request (SAR). Your parents or adults with parental responsibility will do this on your behalf if you're under 16. But if you are over 12, you may be classed as being competent and you may be able to do this yourself.

## **What do I do if I have a question?**

If you have any questions, ask a member of the surgery team or your parents or adults with parental responsibility. You can:

1. Contact the practice's data controller via email at [LECCG.c83005@nhs.net](mailto:LECCG.c83005@nhs.net). GP practices are data controllers for the data they hold about their patients.
2. Contact the practice's data controller through our website or in person at the surgery.
2. Write to the data controller at the surgery. The address is at the top of this notice.
3. Ask to speak to the Practice Manager.

## **What do I do if I am not happy about how my information is managed?**

We really want to make sure you're happy, but we understand that sometimes things can go wrong. If you or your parents or adults with parental responsibility are unhappy with any part of our data-processing methods, you can complain. For more information, visit [ico.org.uk](http://ico.org.uk) and select 'Raising a concern'.

We always make sure the information we give you is up to date. Any updates will be published on our website. This policy will be reviewed regularly.