

Minutes of the Meeting of the Spilsby Patient Participation Group
Wednesday 12th July 2023
Held at Spilsby Surgery

Present:	Dorothy Dobson	(DD)
	Gill Clark	(GC)
	Chris Holmes	(CH)
	Maureen Jarvis	(MJ)
	Maria Lear	(ML)
	Jason Longstaff	(JL)
	Bill Rose	(BR)
	Jane Strunin	(JS)
	Claire Williamson	(CR)

Apologies:	Chris Edwards	(CE)
	Julie Rajput	(JR)

DD welcomed everyone to the meeting.

1. Apologies: As listed above.

2. Minutes of previous meeting

The Minutes of the meeting held on 10th May 2023 were approved as a true record and signed.

3. Matters Arising from the Minutes

JS asked whether the new telephone system was now in place. JL confirmed that it was and, apart from a few teething troubles, it was working well and patients have given some positive feedback about it.

4. Surgery Development

JL informed the meeting that there was no further information on the future of the new surgery. Further information may be available in late August and an update will hopefully be available at the next meeting in September.

5. Surgery Update

JL updated the meeting on current issues within the practice.

- Dr Shuro has now had her twins – the committee offered their congratulations to her and her family.

- Terri has been promoted to Senior Dispenser
- Anita has been promoted to Senior Care Navigator
- Cathy has been promoted to Deputy manager with effect from 2nd October.
-

6. ICB Update.

CH gave an ICB update to the meeting:

The following questions were asked at the ICB Council of Members meeting:

- Commissioning of GP referrals for dermatology and endoscopy - Do these fall under any latest diagnostic centres and what are the waiting times for both services?
 - Dermatology and endoscopy are not included in the plans for CDCs at this time. I will try and get the waiting times for you and update on the comms.
 - Waiting times are really difficult to determine in general, as it depends on urgency, provider, condition etc. There is the national My Planned Care Platform which can be reviewed here: [My Planned Care NHS](#). The site gives you advice and support while you wait and helps you to prepare for your hospital consultation, treatment, or surgery. This includes information about waiting times at your hospital and other supporting and local services while you wait. This site is updated weekly and can be viewed by anyone. In addition to this through the ICBs Elective Activity Coordination Hub (EACH) team, we are constantly trying to find capacity and offer patients the choice of providers, so we encourage the practices to use the EACH when referring patients. More information about EACH can be viewed here : [Lincolnshire 'EACH' - patient referrals to community services and hospitals - Lincolnshire ICB](#)
- What is the information on COVID booster for the Autumn/Winter Campaign?
 - Unfortunately, no details around the Autumn Covid campaign have been released yet by the National team, we have had confirmation that there will be an Autumn programme but start date and eligible cohorts etc have not been communicated to systems.
- MSK Service – Where are they operating from currently – local locations?
 - Your query in terms of operating for MSK this will depend on the hospital chosen. For patients choosing ULH their non-urgent and non-complex patients' surgery is primarily happening at their site with centre of excellence for MSK conditions in Grantham Hospital. Those patients who have more comorbidities will be operated on in Lincoln or Pilgrim.
- CH “attended” on 13 June 2023, the Lincolnshire NHS Joint Forward Plan Priorities Meeting. This plan is a requirement of the Health and Care Act 2022 and will outline how Lincolnshire ICB and its partner trusts (ULHT, LCHS and LPFT) intend to arrange and/or provide NHS services to meet their

population's physical and mental health needs. This has been supported by patient representatives shaping the process and ensuring the patient voice is central to the plan and included in its development. (Final plan due July 2023)

- CH attended a face to face meeting on 13 June 2023. It was a hybrid meeting of East Locality ICB/PPG Patient Council meeting at Louth Hospital . The next meeting in this format will be held on 19 October 2023.
- CH updated the meeting on the ICBs Clinical Strategy which is detailed below.



OUTSTANDING CARE *personally* DELIVERED

Dear colleague,

Lincolnshire's hospitals are beginning the process of developing an exciting new Clinical Strategy for 2024-2029.

This strategy will bring together the views of staff, patients and the public in setting out an ambitious vision for the future of clinical services in ULHT hospitals- with the aim of providing Outstanding Care, Personally Delivered.

We want our ULHT Clinical Strategy to be informed by the views of our patients, carers and communities across Lincolnshire, to make sure it meets the needs of our local population.

To have your say and share your views, [please fill in this short survey](#).

We would welcome your support in sharing this link with your residents, members and service users to ensure we get as much feedback as possible.

The survey closes on Friday 21 July, and the views shared will be used in the next stage of the development of this exciting new strategy.

If individuals wish to be further involved in the development of this strategy, they should email communications@ulh.nhs.uk or call (01522) 573986.

- JL informed the meeting regarding the SOLAS/First Coastal PCN change. SOLAS PCN has been absorbed into the PCN of First Coastal but will remain as an independant division of that PCN (known as Rural Division) i.e. it will stay working with the other 3 rural practices (Alford, Old Leake and Stickney), coming together with Coastal Division practices (Mablethorpe, Beacon and Hawthorn) when the work requires it.

Any other business

Parkinsons Service – JS raised the issue of the Parkinson's Service and the lack of support and specialist care for patients suffering from Parkinson's disease. This is a subject very close to the heart of the PPG as they were instrumental in pushing for a Parkinson's service in this area. It is understood that the service is currently weakened by the lack of suitably qualified staff, the excessive wait times and gave an update regarding the concerns over the Parkinson Service. The PPG will continue to mionitor the situation and raise concerns where they arise.

PPG AGM – All present were reminded that the AGM will be held on 11th October at 7pm in the surgery. JL will publicise the event.

Flu Clinic – JL informed the meeting that the annual flu campaign will start in September. The annual flu clinic will be held in the Franklin Hall Spilsby on 7th October. Eligible patients will be informed. Details will be published soon but essentially bookings can be made on-line or via the Care Navigators by ringing the surgery.

The committee wanted JL to pass on their thanks to the surgery team for the very positive experience that patients were having and that their hard work and commitment was appreciated.

The next meeting will be held on 13th September 2023 at 7pm at the surgery.

The meeting closed at 8.55pm