

## Minutes of the Meeting of the Spilsby Patient Participation Group

Wednesday 11th September 2024

Held at Spilsby Surgery

DD welcomed everyone to the meeting.

### **Present:**

Dorothy Dobson (DD) - Chair  
Chris Holmes (CH) - Vice Chair  
Maureen Jarvis (MJ) - Member  
Bill Rose (BR) - Member  
Julie Rajput (JR) - Member  
Cathy Hill (CHill) - Deputy Practice Manager  
Gill Clark (GC) - Member  
Claire Williamson (CR) - Member

### **1. Apologies:**

Apologies should be emailed to [Cathy.hill6@nhs.net](mailto:Cathy.hill6@nhs.net)

Jane Strunin (JS) - Member  
Jason Longstaff (JL) – Practice Manager

### **2. Minutes of previous meeting**

The Minutes of the meeting held on 10<sup>th</sup> July were approved as a true record and signed.

### **3. Matters Arising from the Minutes**

P.1 C Hill has been in touch with S Starbuck. P.2 AGM confirmed as 9<sup>th</sup> October. Typo – Jason’s name

### **4. Surgery Development Update**

C Hill updated the group “Nothing major (to report) as yet” – info. from water co updated today, portacabins need an extension to the planning permission & lease. No concern that this will be an issue.

Members raised concerns re the time it may take but this is unlikely to cause a problem.

### **5. Surgery Update**

Jason Longstaff is retiring at the end of the month.

He will assist in C Hills transition as Practice Manager.

The group wish him well and would like to record their thanks for all he has done and his support for C Hill in her (earlier than anticipated) transition to Practice Manager.

A Longstaff will work 2 days per week for the foreseeable future.

A new GP has been appointed – Dr Adeel will work part-time, and it is hoped that these hours will increase over time.

Interviews will take place soon for an additional full time GP – there was a lot of interest in the post. It is hoped that the new GP/s will be in post by December. C Hill would ideally like to appoint two new GPs.

Dr Sit will return early 2025.

C. Hill is happy that the practice is currently adequately staffed.

#### Phlebotomy

This is to continue in house despite some surgeries no longer offering the service.

G C noted that a service is available at Pilgrim, and it is easy to book.

The surgery has just started a text messaging for patients to book into clinics.

DD noted that the service is excellent...and well done to the team.

An enquiry was raised re the phone queuing system – C Hill noted that this is still working well. C Hill explained that the system accommodates 50 contacts to the duty clinician per day.

### 6. ICB /PPG Update.

CH presented the meeting with an update on the current issues affecting the ICB and patient services, ref appendix 1.

**Action -** CH urged the **female members of the group** to go onto the ICB website & complete the survey re women's hub.

**C Hill** to forward "The Contributor" to all members

### 7.AOB

**Pharmacy** – C Hill responded to a query clarifying that the chemist in the surgery is for dispensing & not able to offer advice.

**End of life** – CW raised Q of provision. St Barnabas, Lincoln & Butterfly Hospice in Boston as well as the hospitals who have a few dedicated beds. DD noted that we are a rural location, and this sadly means that people have to travel further.

**Texts re flu clinics** - Franklyn Hall has been offered as a venue 5/10/24 but the confirmation states Spilsby surgery. C Hill confirmed that the venue is the Franklyn Hall.

This and other flu clinics can be booked through the usual means with the surgery.

The reception staff are telephoning and issuing letters to those not contactable by text.

### **COVID boosters**

These are not responsibility of the surgery. Sue Oliver at the Franklyn Hall has not heard anything about dates for vaccines.

### **Mental Health –**

A member of the group asked what provision was available locally.

The surgery offers:

- Will, a Mental Health Nurse 2days/week.
- A Health and Wellbeing Coach
- A Social Prescriber for loneliness.

Patients can contact the surgery and book appointments with these practitioners.

New Life – D Bruce – self referral.

Lincolnshire Rural Support – started by farmers & offers professional help.

**RVS vaccine** for age group 75-80yrs – clinics have started but the vaccine has run out and there is now a waiting list.

**Ear syringing** - GPs can refer to Spec Savers.

**Risk to patients from the cold** – Bill explained to the group that there is a scheme offering a “warm welcome space....” currently, there is nothing official or coordinated here in Spilsby. Bill has asked the council to look into organising this to protect people’s health.

DD highlighted her concern for people in outlying villages...who are unable to get into the town.

**The next meeting is the AGM** to be held **9th October 2024 7pm** at the surgery.

**Action** – Advertising of this meeting.

**Bill** will distribute around town,

**C Hill** surgery website & email to **all members** to share locally and on social media.

The meeting closed at 8.50pm

CW/120924